

ATTENTION CONSUMERS:



Under the **Competition and Consumer Act 2016**, a consumer may be entitled to:

- ✓ a **refund, repair or replacement** for a faulty product/good; and
- ✓ in the case of services, to a **refund** or the **re-supply of services**.



However, we do not give refunds where consumers simply

CHANGE THEIR MIND.



For more information about **consumer rights**, visit Level 3 ACC House, Apia, Toll Free Line **8004125/20441** or Salelologa Office, **51134**.



Ministry of Commerce,
Industry and Labour

Matagaluega o Pisinisi, Alamanuia ma Leipa



SCCC
Samoa Competition & Consumer Commission